

Caren Siehl, Ph.D.

Clinical Professor of Management



About Thunderbird:

Thunderbird is the world's No. 1-ranked school of international business with more than 65 years of experience in developing leaders with the global mindset, business skills and social responsibility necessary to create real, sustainable value for their organizations, communities and the world. Dedicated to preparing students to be global leaders and committed global citizens, Thunderbird was the first graduate business school to adopt an official Professional Oath of Honor. Thunderbird's global network of alumni numbers 40,000 graduates in 147 nations worldwide. The school is sought out by graduate students, working professionals and companies seeking to gain the skills necessary for success in today's global economy.

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Courses:

Competing Through People, Global Leadership, Global Organizational Behavior, Leading Change & Transformation, Managing Global Business

Caren Siehl, Ph.D., is a clinical professor of management at Thunderbird School of Global Management, where she teaches in both traditional master's programs as well as executive-level programs through Thunderbird Executive Education.

She is an award-winning educator and world-renowned thought leader in the areas of global leadership, change management, organizational behavior and culture, and human resource management. Her expertise in leadership development spans across cultures, across industries and across all levels within companies, and her expertise is highly sought after not only within the academic community but also by top global companies. She has provided consulting and executive development for Eli Lilly and Company, Motorola, IBM, GE, and Alcatel.

She has served as the division chair for the Organization and Development and Change division of the Academy of Management, the oldest and largest scholarly management association in the world. She is a reviewer for such top-management journals as Academy of Management Journal and The Strategic Management Journal, and is a member of the editorial review board of Administrative Science Quarterly.

In addition to her book, Customer Service in Finance, Dr. Siehl's writings have been published in a number of prestigious academic journals, including Human Resource Management Journal, Organizational Dynamics, Academy of Management Review

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and *The Journal of Mergers and Acquisitions*.

Dr. Siehl's personal interests are as global as her professional business career, which spans 25 years and 50 countries. When she's not assisting multinational corporations with leadership development issues, she enjoys supporting wildlife organizations in Africa and has traveled to Uganda and Rwanda with the Dian Fossey Gorilla Fund International. She also supports the World Wildlife Fund.

Prior to joining the faculty at Thunderbird, Dr. Siehl was an assistant professor of management and organization at the University of Southern California. She was also an associate professor in the Organizational Behavior Department at the European campus (Fontainebleu, France) of INSEAD.

Dr. Siehl, who joined the faculty at Thunderbird in 1992, received her Ph.D. from Stanford University's Graduate School of Business in 1984. She received her B.A. in French and Linguistics at the University of California, Los Angeles.

Video: Caren Siehl on Effective Leadership Communication

Video: Caren Siehl on Leading in Turbulent Times

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